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DO NOT use this form as a RECORD of approvals, concurrences, disposals, clearances, and similar actions FROM: (Name, org. symbol, Agency/Post) Room No.—Bldg. STAT Phone No. 5041-

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OCA 88-1160 13 April 1988

## MEMORANDUM FOR THE RECORD

Meeting with Congressman Wolf's Staffer on Citizen SUBJECT: Complaints

- Yesterday, I stopped in Representative Wolf's office to speak with his staffer Michael Carlin about how we were handling the complaint of Mr. Robert Shortly, Evermay community resident, and to seek his support for our position.
- I informed Carlin that I had told Mr. Shortly that we were willing to meet with him and him alone one last time. were unwilling, however, to meet with him in a group composed of Mr. Maxfield, Evermay Community President, and other neighbors. The basis for this position is that Mr. Wolf asked us in a letter to hold this meeting with Mr. Shortly to hear him out and if possible to work some accomodation. Further, if Mr. Shortly wanted to have Mr. Maxfield represent his interests, we would consider meeting with Mr. Maxfield. Any meeting with Mr. Maxfield should be arranged through the Office of Public Affairs, not the Office of Congressional Affairs. Carlin agreed that this position was fair and that we should avoid meeting with groups of residents. If at all possible we should be only talk with duly designate representatives. Carlin said that if Mr. Maxfield calls him he will be referred to Public Affairs and Mr. Shortly informed, should he call again, of our decision.
- 3. Carlin and I further agreed that it is in the interests of Mr. Wolf and the Agency to try and keep citizen complaints out of the Congressional channel and that this avenue be used only as a court of last resort. He expressed his appreciation for our efforts to deal with these citizen problems indicating that he thinks we have reached the point of being more than

fair. Congressional Affairs

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 Mr. Robert L. Shortley

Dear Mr. Shortley:

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This letter is in response to a request from Congressman Wolf's office to contact you regarding your continuing concerns about the landscaping being performed by the Virginia Department of Transportation (VDOT) adjacent to your property. In order to put our position in the proper perspective, a brief history of the Agency's involvement with the McLean community regarding the Rts. 123/193 project must be outlined.

Starting with the approval of our Master Plan in January 1982, the creation of the CIA Traffic Advisory Committee (TAC) in July 1983, the community meetings held by the TAC, the special meetings held by CIA representatives to address the specific concerns of residents of Evermay Section 7, this Agency has acceded to the wishes of the community. In addition, we and representatives of VDOT have held direct meetings with you to address your specific personal concerns regarding activites behind your property. We appear to be unable to satisfy your personal desires regarding the planting of large trees behind your property. The Virginia Department of Transportation (VDOT) has been extremely cooperative in increasing the number of plantings, increasing the density of plantings and changing the types of plantings to include coniferous in addition to deciduous trees. Plantings were altered in the traffic island to address your concerns regarding car headlights shining onto your property. We feel that we have responded forthrightly and have provided much more than originally intended per the original plans approved by your neighbors.

We believe we have met our responsibility to the community as a whole but do also recognize that within that community there are differing opinions, differing concerns, and desires. Even if there were no technical limitations to the size and number of plantings (and there are such limitations), we have an obligation to expend Federal funds in a prudent fashion. Based on technical limitations explained to you previously by horticultural experts from VDOT and believing that further expenditure of funds would run counter to the intent of the original Congressional appropriation, this Agency will take no further action regarding your personal desire for landscaping changes.

DRAFT

The Honorable Frank R. Wolf House of Representatives Washington, D.C. 20515

Dear Mr. Wolf:

I am writing in response to a request by a member of your staff to respond to concerns continued to be voiced by your constituent, Mr. Robert Shortley of McLean, Virginia. We have forwarded the attached letter to Mr. Shortley regarding the Agency's position in this matter. We feel that we have responded to the needs and desires of the community in an exemplary fashion. Obviously Mr Shortley's opinion would be that we have not, since we have not satisfied his personal needs and desires. We feel that our actions speak for themselves. Our involvement and responsiveness to the community is outlined in the attached letter to Mr. Shortley. In addition, landscaping (provided by federal funds) of the state's right-of-way is far in excess of landscaping that would normally be provided by the state. We believe this also exemplifies our committment to our neighbors. Contrasting this with the very modest landscaping that the community has provided itself along their Rt 123 border, I am frankly surprised at Mr. Shortley's demands.

I believe our letter to Mr. Shortley summarizes the issue and concludes with a position that in our view is fair and equitable to the community as a whole and the taxpayers who are funding this project.

